

Healthcare Inspectorate Wales

Vacancies

Vacancy details:

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| Organisation | Healthcare Inspectorate Wales |
| Role | Registered Nurse Peer Reviewer or Patient Flow / Bed Manager |
| Rate of pay | £250 per day, plus travel and subsistence expenses |
| Duration | Three years |

Purpose of post

Healthcare Inspectorate Wales (HIW) regulates Independent Healthcare providers and inspects NHS Services in Wales against a range of standards, policies, guidance and regulations to highlight areas requiring improvement.

We use Registered Nurse Peer Reviewers across a range of our activities, including inspection, review and investigation of both Independent Healthcare and NHS services across Wales. These include, but are not limited to:

- NHS Acute and Community Hospital Inspections
- Independent Healthcare Inspections
- Mental Health Unit Inspections
- Learning Disability Services Inspections
- Independent Healthcare Registration visits
- Special and Thematic Reviews

We are looking for Registered Nurses to assist us with our National Review on Patient Flow through the Stroke Pathway. The review's overall focus will be on patient flow concentrating on the stroke pathway, from the point of requesting an ambulance or people self-presenting at ED, through to discharge from services.

Throughout the review, we will explore:

- The experiences of people accessing care and treatment for stroke, focussing on key aspects of patient flow, at each stage of care, from assessment through to discharge
- The impact that poor patient flow can have on outcomes for patients.

It will also explore how services across Wales manage:

- The processes in place for managing patient flow through healthcare systems
- The patient journey through the stroke pathway

The work will include:

- Review of national and local data
- National public and professional surveys
- Interviews with health board, Trust and third sector representatives
- Fieldwork focusing on retrospective case studies and current cases of people travelling through the stroke pathway, which will include the 12 month period prior to

the onset of the COVID-19 pandemic, during the pandemic and at the time of our fieldwork

We are looking for Registered Nurses who have experience in the past three years in managing the stroke patient through the stroke pathway (such as a stroke clinical nurse specialist).

We are also looking for Registered Nurses who have current or recent experience of patient flow or in their role as a Patient Flow or Bed Manager or Site Manager.

We particularly welcome applications from Registered Nurses who are currently in clinical practice.

We will use the Registered Nurse Peer Reviewer's knowledge and skills to ensure that our work is based on current evidence, practice and experience. This will help us highlight good practice and reinforce and share adherence to Healthcare Standards within both the NHS and Independent Healthcare Sector for public assurance and improved services for patients.

Key tasks

- Work as part of an Inspection team, under the support and direction of HIW staff.
- Travel throughout Wales to inspect the physical environment, policies / procedures, equipment, certification, patient and other records within healthcare services.
- Undertake interviews with staff and patients.
- Manage time effectively, including preparation for the inspection visit through reading pre-inspection intelligence reports and previous inspection reports.
- Respond to issues of concern as appropriate and in discussion with the HIW Inspection Manager.
- Make observations and recommendations based on own clinical and professional judgement, taking into consideration clinical rationale, the views and interests of patients, and the implementation of any relevant Regulations and Standards.
- Make accurate and comprehensive records of findings during the visit and using the inspection tools, and contribute to the feedback meeting at the end of the Inspection using the evidence gathered.
- Review and comment when necessary and prior to publication to ensure the accuracy of inspection reports.
- Undertake shorter, focussed follow-up inspection visits (as required).
- Demonstrate respect and understanding of diversity and citizenship of staff, patients and others.
- Attend induction and other training deemed necessary by HIW.
- Act as an ambassador for HIW through promoting the work of the Inspectorate and sharing best practice.

Job Specific Criteria

- Current relevant registration with the Nursing and Midwifery Council (NMC).
- Substantive practice experience of at least five years, with recent experience in stroke services or patient flow.
- Evidence of continuing professional development.
- Experience and good understanding of clinical governance including effective implementation and monitoring of clinical and professional standards.
- Experience of risk management processes, including effective incident reporting and complaint handling.
- Report writing skills.
- Demonstrable commitment to equality and diversity.
- Excellent interpersonal, communication and listening skills.

- A highly professional patient focused approach, with strong values of safe, compassionate person centred care.
- Excellent observational, assessment and analytical skills.
- Ability to work effectively on own, and as part of a team.
- Able to effectively and independently use a range of IT systems and devices.

Desirable criteria

- Currently in clinical practice.
- Experience of nursing practice in a variety of settings.
- Evidence of working with vulnerable people.
- Up-to-date knowledge and or training in Safeguarding (adults and children) and Deprivation of Liberty Safeguards.
- Previous experience of inspection, audit and /or quality assurance processes.
- Knowledge and understanding of the objectives and priorities of HIW.

Development opportunities

External peer reviewers will gain inspection and review experience and will improve their analytical, drafting, team working and communication skills.

Working with HIW provides Peer reviewers with the opportunity to take good practice back to their own work areas.

Induction and/or training days offered to peer reviewers will be allocated continuing professional development (CPD).

Welsh language

HIW acknowledges the importance of developing and growing its bilingual workforce and welcomes applications from candidates who demonstrate their capability to work in both English and Welsh.

Disclosure and Barring Service Checks

Registered Nurse Peer Reviewers will be subject to an enhanced Disclosure and Barring Service (DBS) check.

Additional Information

Work Pattern

Registered Nurse Peer Reviewers will be issued with a framework agreement to provide services on a flexible basis, to include out of hours working. Under this arrangement, HIW is under no obligation to issue any assignments and Registered Nurse Peer Reviewers are under no obligation to accept assignments. HIW will issue assignments when services are required.

For further information please contact the Inspection Support Team within HIW at HIW.Inspections@gov.wales or call 0300 062 8163.

How to apply

Please complete the Registered Nurse Peer Reviewer Application Form available on the website [Registered Nurse Peer Reviewer | Healthcare Inspectorate Wales \(hiw.org.uk\)](https://www.hiw.org.uk) and submit it to HIW.Inspections@gov.wales via email.

If you require the application form in a different format or language, please contact us:

✉: HIW.Inspections@gov.wales

☎: 0300 062 8163